

The Oasis Gift Cards T&Cs

1. General Use

- Gift Cards are redeemable at ROAR Active Bibra Lake, regardless of where purchased and can be used at The Oasis, an offering within ROAR Active Bibra Lake.
- Presentation of the physical or digital Gift Card is required at the time of redemption.

2. Purchase & Activation

- Each Gift Card must be redeemed in full once.
- Redeem the card by visiting ROAR Active Bibra Lake, where our Team will assist with adding the credits to your Member Account or creating a Guest Account if you are a non-member.
- Gift Card must be used within 1 year of purchase, unless otherwise stated on the card.

3. Validity Period

- Gift Cards are valid for **12 months (1 year)** from the date of issue unless otherwise stated.
- Unused balances after the expiry date will not be refunded or credited.

4. Balance & Enquiries

- To the expiry date, contact our team at bibralake@roar.com.au.

5. Redemption

- Gift Cards cannot be redeemed for cash, refunded, or used to purchase other gift cards.
- No change will be given.
- Lost, stolen, or damaged cards will not be replaced or refunded.

6. Limitations

- Gift Cards cannot be used for direct debit payments, memberships with ongoing billing, or third-party products/services (unless specified).
- Not valid for resale or promotional use without prior written consent.

7. Refunds & Exchanges

- Gift Cards cannot be refunded or exchanged.

8. Fraud & Misuse

- We reserve the right to cancel or refuse a Gift Card that has been fraudulently obtained or used in breach of these terms.

9. Governing Law

- These Terms are governed by the laws of Western Australia, Australia.

10. Contact Us

For issues or enquiries, please contact: bibralake@roar.com.au ☎️ (08) 9412 0000